## REFERRING AGENCY LIAISON TRAINING CHECKLIST

Prior to beginning the eligibility process, BRAG Staff will travel to each Referring Agency location to meet with the Liaison and conduct a short training session using this checklist.

Referring Agency:	_
Referring Agency Liaison:	_
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## **CHECKLIST**

Training Element	Complete?
How to choose participants who may be eligible for the program:	☐ Yes
<ul> <li>Participants who are struggling with ongoing transportation issues to get to medical appointments</li> </ul>	□ No
How to explain the program to participants during initial discussions:	Yes
<ul> <li>How it works</li> </ul>	
<ul> <li>Pilot program</li> </ul>	□ N0
<ul> <li>Types of trips</li> </ul>	
<ul> <li>Eligibility prioritization</li> </ul>	
How to determine eligibility (five criteria):	Yes
<ol> <li>Participant must meet disability criteria:</li> </ol>	
<ul> <li>i. Has a disability in accordance with the Americans with Disabilities Act (ADA)</li> </ul>	□ NO
2. Participant must meet the financial eligibility criteria:	
<ul> <li>i. Participant must be living at less than 130% of poverty level and/or qualifies for Medicaid</li> </ul>	
3. Participant must <u>not</u> live within the limits of the region's fare-free ADA Paratransit service area (see the CVTD service area map in section 6 of this document).	
Exception: if a person has a severe disability that does not allow them to utilize curb-to-curb service but still lives within the limits of the region's free-fare ADA Paratransit service then they may still be considered for the flex voucher program.	
<ol> <li>Participant must <u>not</u> have access to other transportation reimbursement programs or funding.</li> </ol>	
5. Participant must utilize the voucher(s) for non-emergency medical or health related trips	

Prioritization of eligible participants:

- If presented with a higher number of eligible participants than the program can accommodate, participant selection will be prioritized as follows:
  - 1. Participant is over the age of 60; and/or,
  - 2. Participant has a serious medical or health related condition; and/or,
  - 3. Participant has experienced a recent physical or economic hardship.

Notes
BRAG Staff who completed training:
Date of training:
Notes: